**Customer Information**

|  |  |  |  |
| --- | --- | --- | --- |
| Company |  | Name |  |
| Shipping Address |  |
| Phone number |  | Country |  |
| Email Address |  |

**Product Information**

|  |  |
| --- | --- |
| Model type of Livoxproduct |  |
| Return Parts | 1 | 2 | 3 | 4 | 5 | 6 |
|
| SN |  |
| Purchase Source | Delivery Date | Order No. |
|  |  |  |

**Service information □Repair □Exchange**  □*Refund（DJI Online store only）*

|  |  |
| --- | --- |
| Troubleshooting Date | *yyyy/mm/dd* |
| Description of troubleshooting & Emergency recovery attempts:*Examples:**1. Can't work properly.**2. Loud noise.* |

*1.. Please refer to relevant policies if you’re returning or exchanging your products. Please make sure you send back all the spare parts and originally accessories that came with the lidar.*

*2. After completing this form, please send it to Livox designated after-sales service email:* *cs@livoxtech.com**，we will have someone to follow up your service.*